

Once the expiry date has been set press yes key
For set maximum transaction press no.
The reception unit will now buzz indicating the GuestCard is ready to issue to the guest

Reading The GuestCard on Check-out

Insert the GuestCard into the reception unit
Using the no key toggle the onscreen menu to show "read GuestCard" option.
Press the yes key
If there are no sales the reception unit will say so on the screen and prompt you to decide to print the cards information or not
If there are sales they will automatically be printed to the printer.
The reception unit will now buzz indicating the process is complete and the card can be removed and returned to the card store ready for reuse.

Card Issued Log

Insert "Card Log" into reception unit
Screen will read "Read Card Issued", select yes
Screen will read "Full Printout", selected yes
Printer will now print Card Log.
Remove card from unit then push no to reset

Extensive Logs

1/ insert service card
2/ plug in Journada
3/ go to extensive log screen
4/ tick Start date check box and enter day month year hour and minutes as indicated (use cut of time for the end of the period you wish to record)
5/ tick End date check box and enter day month year hour and minutes as indicated (use cut of time for the start of the period you wish to record)
6/ uncheck "Read only till read mark" box.
7/ push get logs
8/ Call name ext(date) do not change any other settings
9/ push OK

Note, if gathering regular extensive logs (not for particular problem) leave "Read only till read mark" box checked and it will automatically gather from the point of the last read.

After download complete close SmartBar application and open File explorer

Folder will default to my documents
You should now see the file (eg ext020503) on the screen.
Click on the file (eg ext020503) and it will open on screen.

Note: If you use the date for the file name ensure you are trying to open the extensive log and not the sales log (a csv file) as this will not open on screen.

Changing Names and Prices.

1. Insert service card into unit.
2. Switch power on
3. Screen will read diverting to service mode
4. Once in service mode plug in Journada
5. Go to SmartBar home screen
6. Next to the "About" button is a little blank square box
7. Touch in the box to get a tick mark showing inside it
8. Then press "Configuration" button
9. Then press "Download Data"
10. Wait unit download complete
11. Then press "names and prices"
12. You will now see a screen showing the product description, price and either a D(for disabled) or E (for enabled)

13. Highlight and make changes to name or price (or both)
14. Press "return" to return to main configuration screen
15. Now delete the Installation code and re-enter it.
16. Press the Auto square to ensure there is a tick mark in it
17. Now press "Upload Data"
18. Once completed unplug Jornada and remove service card

Error Codes

C_LogID	Tray1Status	HWFault .assign d'	00000
C_LogID	Tray2Status	HWFault .assign d'	00001
C_LogID	Tray3Status	HWFault .assign d'	00002
C_LogID	Tray4Status	HWFault .assign d'	00003
C_LogID	Tray1Reset	HWFault .assign d'	00005
C_LogID	Tray2Reset	HWFault .assign d'	00006
C_LogID	Tray3Reset	HWFault .assign d'	00007
C_LogID	Tray4Reset	HWFault .assign d'	00008
C_LogID	DoorLock	HWFault .assign d'	00009
C_LogID	DoorStatus	HWFault .assign d'	00011
C_LogID	MMCInitialise	HWFault .assign d'	00012
C_LogID	MMCTest	HWFault .assign d'	00013
C_Log	Tray1Missing	HWFault .assign d'	00014
C_Log	Tray2Missing	HWFault .assign d'	00015
C_Log	Tray3Missing	HWFault .assign d'	00016
C_Log	Tray4Missing	HWFault .assign d'	00017

Example of Disabling Product or Tray (Hardware Fault 15 relates to Tray 2).

Please switch the unit off wait 30 seconds then switch it back on and watch the display carefully. At one point in the first few seconds the unit will read, "checking trays" then it will display 1, 2, 3, 4. The display may read 1 . 3 4 this means it cant find tray 2 only. What ever numbers are missing are the trays it can't find. If 2 is the only tray it can't find then proceed as below.

Step 1.

Insert service card into unit.
 Switch power on
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 Once in service mode plug in Jornada
 Go to SmartBar home screen
 Next to the "About" button is a little blank square box
 Touch in the box to get a tick mark showing inside it
 Then press "Configuration" button
 Then press "Download Data"
 Wait unit download complete
 Then press "names and prices"
 You will now see a screen showing the product description, price and either a D (for disabled) or E (for enabled)
 Change numbers (including) 18 to 36 to D
 Press "return" to return to main configuration screen
 Now delete the Installation code and re-enter it.
 Press the Auto square to ensure there is a tick mark in it
 Now press "Upload Data"
 Once completed unplug Jornada and remove service card

Step 2.

Tray 2 is now disabled
 Restart the unit
 Unit should go through normal start up and end up displaying "insert card"
 You should be able to insert your debug card and open the door
 Remove products and top tray cover from tray 2
 At the back left hand corner of the tray are two cables 1 coming from the tray below and the other going to the tray above.
 Ensure both these cables are plugged in to the tray properly (it pays to push on each of the wires individually to check they have not come out of the white 4 way socket that plugs into the tray board

Check that on the end tray board (where the cables are plugged into) a LED light is flashing.

If it is then the problem is in the cables

If it isn't then the problem is the board itself.

Call at this stage and we can decide the best next step.

The unit can be left with the second tray disabled and still function on the other boards alone. (remember not to put any product on tray 2 if it is left disabled)